

## ■ Bálint Ary > Professional CV

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name: Dr. Bálint Dávid ARY  
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- » **10 years in telecommunication**
- » **1.5 years architecting**
- » **PhD in IT and telecommunication**



## ■ work experiences

2015-present: global application architect at **Transcom**.  
2013-2015: senior IT architect at **Vodafone Hungary**.  
2010-2013: solution architect at **Vodafone Hungary**.  
2009-2010: lead business analyst at **Vodafone Hungary**.  
2005-2009: project manager at **Mobile Innovation Center**  
2005-2009: SME and infra person at **Amdocs**

amdocs



**Transcom**

## ■ studies

Budapest University of Technology and Economics, Faculty of Informatics (2000-2005), Sub faculty of New Generation Networks (2003-2005)  
Budapest University of Technology and Economics PhD school on IT science (2005-2014)

## ■ exams

English Language Exam (Intermediate)  
German Language Exam (Verbal Intermediate)  
MSC degree on Informatics (BUTE)  
PhD degree (BUTE / IT)  
Driving License

## work experiences (brief)

### **Global Applications Architect at Transcom (January 2015 – Present)**

<http://www.transcom.com>

- I am learning to work in a global environment with 23 different countries on five continents
- I am establishing application architecture at a company from zero

About the company: Transcom is a global customer experience specialist, providing customer care, sales, technical support and credit management services with 29,000 customer experience specialists at 54 contact centers across 23 countries, delivering services in 33 languages to over 400 international brands in various industry verticals.

About my job: I am the first application architect at a company with a 20 years history and a regionally diverse organization. I am responsible to establish the application and data architecture framework, processes and build an application architecture repository. I am also participating in the different IT application related projects in the company as a designer and/or advisor.

### **Senior Architect at Vodafone Hungary (September 2013 – January 2015)**

<http://www.vodafone.hu>

- I have learned to see the big picture and to think in long-term benefits
- I have understood the basic concepts of Architecture and TOGAF.
- I have created the as-is and the to-be architecture diagram.

About my job: I was responsible to create, maintain and govern the as-is and target BSS (Billing, CRM, etc) architecture. I also governed the different IT projects to make sure, that the different developments are in-line with the architectural principles and with the target architecture. I have participated in the Architecture Board and continuously evaluated and monitored new vendors and solutions.

### **Solution Analyst at Vodafone Hungary (March 2010 - September 2013)**

<http://www.vodafone.hu>

- I have learned how to design the required functionalities from the vague business ideas.
- I have understood the different governance processes.
- I have experienced the viewpoint of the business.

About my job: I was responsible to help the business departments to define the IT aspects of their business needs. For every concept created I was responsible to create an initial technical design and explain the behavior of the development for non-technical persons. My task was to find a cost-effective yet powerful solution for the different ideas and to break-down/map the functional requirements to the BSS/OSS elements. I was also responsible to estimate the costs of the solution and to negotiate with the experts and vendors.

### **Lead Business Analyst at Vodafone Hungary (June 2009 – March 2010)**

<http://www.vodafone.hu>

- I have learned how to translate the business requirements to technical specifications.
- I have learned how to manage vendors.
- I have experienced project management in a corporate environment.

About the company: Vodafone Hungary is a mobile telecommunication operator in Hungary.

About my job: I have identified and documented the required changes in the relevant IT systems from the business requirements. I was responsible (mainly) for the customer management, resource management and provisioning modules of the billing system (Amdocs Enabler 5.5). I was also responsible to act as a project manager for smaller projects, negotiate and work with the corresponding vendors.

### **Project Manager in the Mobile Innovation Center (September 2005 – March 2009)**

<http://www.mik.bme.hu>

- I have learned how to manage a small group of people, and how to lead a team.
- I have learned the importance of the various documents required for a project.

About the project: The Mobile Innovation Center (MIK) is a research center founded in 2005 to support small and medium enterprises with technology oriented solutions from the area of mobile telecommunication.

About my job: I was managing a group of five people to design and develop a flexible and highly customizable charging and billing system for SMEs.

### **Developer at Amdocs on the Pannon/Telenor site (April 2005 – May 2009)**

<http://www.amdocs.com>

- I have learned how to design, develop, maintain and modify software products to meet different company standards. I have developed and modified a near-real-time, 24/7 software.
- I have experienced various solution and software upgrades (including the replacement of the rating module – exchange ensemble with enabler 5.5).
- I have experienced how to work and make decisions in crisis / under pressure.

About the company: Amdocs is a leading international company specialized for Charging, Billing and CRM systems. The company sells its products and solutions together with an on-going support (OGS) to different wired and wireless telecommunication network operator worldwide.

About my job: I was in the OGS team at Pannon (Hungary). I was responsible to give 2<sup>nd</sup> level support, design, develop and manage the required changes in the message processing and rating (charging) modules of the product. Later I was responsible for the infra issues. I have participated in various pre-sales activities, and I maintained a very good relationship with the customer.